



interRAI Informer

Issue 7: December 2016

Your update on interRAI in New Zealand

Welcome to the regular news updates for the health care sector about interRAI in New Zealand. This newsletter aims to provide an opportunity to share information in one language, across many platforms, for the development of services that lead to improved health outcomes.

If you have anything you would like to contribute to this newsletter or ideas for items we should cover, please let us know: interRAI@dhbss.health.nz

Thank you and season's greetings!

It has been a busy year for all of the interRAI folk across the sector, including a significant amount of change for some people. While there continue to be some challenges, use of the interRAI comprehensive clinical assessment suite in New Zealand goes from strength to strength through the hard work and dedication of all of the assessors, managers, service and care coordination leaders and those who educate and support them.

Thank you for the work you do and for your passion for providing the best care possible for New Zealanders.

All of the team at interRAI Services would like to wish you all a very safe and happy festive season and look forward to working with you in 2017.

interRAI NZ Governance Board news

Governance framework now online

The Board approved the publication of a Governance Framework for the introduction of new interRAI tools in New Zealand the framework is available on the interRAI NZ website.

interRAI Quality Indicators

The Board considered a paper outlining the proposed introduction of interRAI Quality Indicators in New Zealand.

The purpose of interRAI QIs is to better understand service performance and identify areas for intervention to improve quality. interRAI QIs provide standardised, validated indicators that provide a basis for benchmarking care across time, across populations and between settings.

interRAI Governance Board minutes are available on the [interRAI website](#).

Important information over Christmas

interRAI Services are closed between 23rd December 2016 and 4 January 2017.

During this period you can access the following support.

For help completing an interRAI assessment:

Information about interRAI assessment may be found through the AIS online 'Mastering the RAI':

<https://central.aissystems.com/>

You can also find information on the [interRAI website in Information for Assessors](#) section.

For password resets and technical support help with interRAI/momentum software:

Contact the host sites on 0800 10 80 44 and select the correct option for your DHB.

Please be advised that over the Christmas and New Year public holidays, technical support for interRAI will be reduced.

To register for training

You can register your interest in training via the [interRAI website](#)

Lessons learned from the introduction of interRAI in aged residential care

The draft report of the independent review of introduction of Comprehensive Clinical Assessment (interRAI) in Aged Residential Care (2011-2015) was considered by the interRAI Governance Board at its December meeting.

The Board asked for some more time to make revisions to the report and now plan to publish it early in 2017.

The Board wanted to ensure the report was robust and had been appropriately considered.

The final report will be published on the [interRAI New Zealand website](#).

interRAI assessment record transfers

Please note that interRAI Services **do not** transfer assessment records.

Please contact your [local DHB NASC office](#) directly. For host to host transfers please contact the host service desk.

If the record is held by **Counties, Auckland, Waitemata, Auckland, Nelson Marlborough, Canterbury, South Canterbury, West Coast or the Southern DHB** please contact interrai.servicedesk@cdhb.govt.nz clearly stating interRAI in the email subject line.

If the record is held by **Waikato, Bay of Plenty, Lakes, Tairāwhiti, Hawkes Bay, Taranaki, Whanganui, Mid Central, Capital and Coast, Hutt Valley or the Wairarapa** it.servicedesk@tdhb.org.nz clearly stating interRAI in the email subject line.

Health of Older People Strategy

The Ministry of Health has now launched the new Healthy Ageing Strategy (formerly called the Health of Older People Strategy).

At an event on 13 December, outgoing Associate Health Minister Sam Lotu-liga presented the strategy, which was consulted on earlier this year. The strategy is now available from [the Ministry's website](#).

interRAI Data Analysis Annual Report 2015-16

Unfortunately the interRAI data Analysis Annual Report 2015-16 has been delayed and is now due for publication in early March 2017

New standard suite of interRAI reports for Aged Residential Care facilities

A new standard suite of national interRAI reports is being developed by the interRAI National Data Analysis and Reporting team for Aged Residential Care (ARC) facilities, with the principle aim to provide information to enable improved decision making and planning in facilities.

The new reports will also ensure the contractual obligations to DHBs are met and will provide the following interRAI information to each facility, at an aggregated level:

- Selected demographic information from interRAI Long Term Care Facilities assessments and the ARC quarterly bed survey
- interRAI outcome measures showing the current health status of residents in a facility
- interRAI Clinical Assessment Protocols (CAPs) showing where interventions can make a difference for residents in a facility
- Disease diagnosis showing the diseases reported by the residents in a facility.

ARC facilities will be able to access their very own data at a summary level, and will be able to benchmark themselves against their DHB, other similar sized facilities and nationally.

The standard suite of reports will be released through a secure channel, with the first reporting for quarter two of the 2016/17 financial year scheduled for February 2017.

If you are an individual ARC facility

You will receive an email from the interRAI team in the next two weeks asking for confirmation of a first point of contact in your facility to receive the standard suite of interRAI reports each quarter. You will need to reply to this email confirming these details to make sure you can get the reports.

In February 2017, your nominated contact person will be sent a username and password to access the reports.

If your facility is a part of a group

You will receive the standard suite of interRAI reports for your facility via your organisation's head office. Below is a list of providers to whom this applies:

Arvida Group	Radius Residential Care Ltd	Metlifecare Ltd
Dementia Care New Zealand	Ryman Healthcare	Oceania Care Company Ltd
Golden Healthcare	Selwyn Foundation	BUPA Care Services NZ Ltd
Presbyterian Support Central	Kaylex Care	Presbyterian Support South Canterbury
Hurst Holding	Presbyterian Support Otago	CHT Healthcare Trust
Cavell Group	Greenvale Group Ltd	Terra Nova Group
Ultimate Care Group	Summerset	Anglican Care
Karaka Care Ltd		

If you are a DHB HOP Portfolio Manager

You will access the standard suite of interRAI reports for the ARC facilities in your region via Connex using the same username and password you already use. You will be contacted in February 2017 to help with access.

For any questions, please contact the National interRAI Data Analysis and Reporting team on interRAI_data@centralTAS.co.nz

Draft Guidance for pressure injury prevention and management

ACC, the Ministry of Health and the Health Quality and Safety Commission (HQSC) are currently seeking feedback on the draft Guidance for pressure injury prevention and management in New Zealand.

The purpose of the draft Guidance is to support organisations, such as hospitals, hospices, aged residential care facilities and home care providers and their staff to ensure the highest standard of care is delivered to prevent and manage pressure injuries.

The draft Guidance is also a foundation document that will provide the basis for a national approach to the prevention of pressure injuries. The final version of the Guidance is intended to be jointly released by ACC, MOH and HQSC in the second quarter 2017.

You can find a comprehensive sector update on the [HQSC website](#).

Feedback can be emailed to: pressureinjuryprevention@acc.co.nz before **Friday 20 January 2017**.

New office for Auckland interRAI Education and Support team

The interRAI Services Auckland Office has now moved to a fit for purpose space on the North Shore. The new site, at **34 Barrys Point Rd, Takapuna** is also our new interRAI education and support venue providing a great space for interRAI training.



The interRAI team is enjoying more space and the ability to be a one-stop-shop for training in the area. You are welcome to pop in and see the team anytime!

Maintaining competency as an interRAI Assessor

The annual upgrade of AIS on-line evaluations is planned for Jan 31st 2017

All competent interRAI assessors with a due date for AIS evaluations between 16 December 2016 and January 30th 2017 **MUST FULLY COMPLETE** all required evaluations by **30th January 2017**

Otherwise, the **entire** evaluation set of the upgraded version v17 will be need to be completed to maintain interRAI competency.

Access to the software will be altered until the required evaluations have been completed.

AIS Support at interRAI Services

Reforming the interRAI Software User Group

The interRAI Software user Group has been reformed. The first meeting is planned for February 2017

The members of the group are:

Nominated by	Who	From
Care Association New Zealand (CANZ)	Jackie Long	Village Manager of Aparangi Village in Te Kauwhata
Home and Community Health Association (HCHA)	Michelle McDonald	Lead Service Coordinator with Enliven Auckland
HCHA	Penny Hanning	HHL
New Zealand Aged Care Association (NZACA)	Janice Reuyan	CHT
NZACA	Jean D'Ath	Oceania
NZACA	Vickey Johnston	Bupa
Midland Region DHBs	Margaret Thomason	Team Leader, NASC Lakes DHB
Central Region DHBs	Deborah Sullivan	Care Manager at HBDHB NASC
Northern Region DHBs	Theresa Araullo	Waitemata DHB NASC
Southern Region DHBs	Andrea Davidson	Canterbury DHB
TAS, interRAI Services	Richard Allen	interRAI Manager Applications
TAS, interRAI Services	Lyn Schofield	interRAI Systems Clinician

Data Quality and Integrity arrangements for interRAI Assessors

In August this year a number of service rules about the use of interRAI assessments in New Zealand were endorsed by the interRAI NZ Governance Board. Under the category of 'data quality and data integrity' the status of assessors that do not maintain their annual competency was discussed.

When interRAI assessors achieve 'competency' they are assigned a level of security access on the system called 'Direct Care' access, which allows them to use the full assessor functionality of the Momentum software assessment system. That is, the assessor is able to complete all relevant assessments and care plan activities.

In instances where an assessor fails to maintain their interRAI competency requirements, the Board endorsed the proposal that the assessors' security status would change to 'Read and Clerical'. The 'Read and Clerical' security role restricts access, so the user is only able to add new people to the system and view completed assessments. They are not able to undertake assessments on the software system. This is to manage the data quality risk.

Annual interRAI competency requirements help ensure that the assessment data input into the assessment is valid. All interRAI competent assessors must have a minimum of one assessment available to be reviewed against Quality Standards from a minimum of two assessments per year, one of which must be completed in the last six months.

Only a percentage of assessors will be selected for a Quality Review. In instances where a selected assessment has not met the requirements of a Quality Review, the assessor and their manager are advised and remedial support is offered.

All assessors must pass their annual on-line coding evaluations to remain a competent interRAI assessor. Each assessor is emailed to remind them that their annual on-line evaluations are due soon.

A letter will be sent to assessors who have received the reminder and have not completed their evaluations within the given timeframe to tell them about their change in status and what they need to do next.

Keeping you informed

If you have any comments or would like to contribute to this newsletter, or you would like to unsubscribe, please email: interrai@dhbsharingservices.health.nz