



interRAI Informer

Your update on interRAI in New Zealand Issue 12 – May 2017

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News from interRAI Services

Welcome to the regular news updates from interRAI New Zealand, sharing information for services that lead to better health outcomes.

83,575

The number of people aged 65 and older who completed an interRAI assessment in 2015/16. This represents 12.2% of the New Zealand population over 65.

Find more data in our [2015/16 National interRAI Data Analysis Report](#).

New on the interRAI NZ Governance Board: Janice Mueller

Janice Mueller will be the new Health Professional Representative on the



interRAI New Zealand Governance Board.

Janice brings a wealth of clinical, management and governance experience to this role. She is the Director of Waipiata Consulting Ltd, a health consultancy company and Chair of the Physiotherapy Board of New Zealand.

Previously, Janice was Executive Director Allied Health at the Auckland District Health Board and has served in a variety of governance roles in the health sector. She is a registered Physiotherapist and holds a current practising certificate.

Access for clinicians

Facility managers, have you considered giving your clinicians ‘read-only’ access to interRAI? Assessments can be shared with clinicians, and interRAI Services will provide training so they can interpret what they are seeing.

For clinicians to get access, the facility manager needs to agree and complete a User Access Form.

Introducing the Software User Group

The NZ interRAI Software User Group has been set up to provide an operational forum for the use of the interRAI software.

The group meets 10 times a year via teleconference and includes members nominated by DHBS, the Home and Community Health Association (HCHA), the New Zealand Aged Care Association (NZACA), the Care Association New Zealand (CANZ), and interRAI Services.

The purpose of the group is to support consistent use of the national platform, provide an operational link between the software users and the software host service, be the communications channel between the wider users and the Governance Board and to develop and recommend prioritised enhancements to the software.

We are working on adding a page to our website for the Software User Group so you can stay up to date with their discussions.

New training facilities

The new interRAI offices in Wellington and Christchurch come with new training facilities. Take a look where new assessors will have their interRAI training now.



The Christchurch Education and Support team in the new Christchurch training facility



In the new Wellington training facility

Front+Centre

In April Central TAS opened Front+Centre, a new meeting and collaboration venue in Wellington. Visit the [Front+Centre website](#) for photos and details, and to make bookings.

Update: Implementing the interRAI Palliative Care tool

We are making good progress with our project to implement the interRAI Palliative Care assessment tool for use by competent Home Care assessors. We have now finalised the Learning Competencies, gained agreement on National Guidelines and the training workbook is nearly ready. We are also working on the design of the Client Summary Report.

Read more about this project in the [last regular Informer #10](#) (PDF).

Accrediting external educators

interRAI Services has been trialling an accredited training model, where aged residential care providers train interRAI assessors themselves. We have found this model can be successful under a number of conditions.

For the trial, interRAI Services worked with Bupa and CHT to establish a model where the providers train their staff as interRAI assessors themselves, to the same competency quality standard as the interRAI Services national programme.

Both providers employed trained interRAI educators. Any new provider considering this model would need to make a trainer available and be prepared to fund and support that person to be trained as an interRAI educator and then provide ongoing training to their staff.

As part of the process, interRAI Services remains responsible for the final competency interview before a trainee can complete assessments without supervision.

Bupa and CHT educators have been working very closely with interRAI Services, including attending regular phone conferences and taking part in a moderation process, to ensure the same learning experience and results for their trainees. This close alliance, and the willingness and commitment from all parties, was crucial to the success of the pilot and for the shared processes to work.

If you would like to know more please email us at interRAI@dhbsharingservices.health.nz

We're hiring: interRAI Software Services Manager

- Deliver interRAI software services across NZ
- Permanent full time role
- Central Wellington based

We are seeking an exceptional candidate with a passion for excellent customer service and the ability to provide a software service to support users across New Zealand.

Developing and maintaining effective and productive working relationships with a wide range of key stakeholders is vital to this role. Helping our customers to understand the value of interRAI as a comprehensive clinical assessment tool and put in place the strategies to make it work for them.

You will be an important and vital member of the interRAI Services Management team, we want you to identify risks, provide advice and come up with practical innovative solutions.

[More info on the TAS website](#)

We're hiring: Team Administrator

- Exciting opportunity for an experienced administrator
- Based in Central Wellington
- Permanent Full Time

An exciting opportunity exists for an experienced administrator to join our interRAI Services team. The Teams Administrator provides comprehensive business support to the interRAI Education and Support Team to assist with the provision of interRAI Service deliverables.

[More info on the TAS website](#)

2016 Health and Independence Report

The Director-General of Health's *Health and Independence Report* presents an overview of the current state of public health in New Zealand, including plenty of data from different sources.

Download the report [from the Ministry of Health's website](#)

New on interRAI.co.nz

Our infographics about the Characteristics of Older People in New Zealand, and for each of the four health regions can be found [on our publications page](#). They are updated every quarter.

Updates for assessors and users of interRAI

We are looking forward to our first edition of *Inside interRAI*, an email newsletter with operational updates, tips and tricks for interRAI users. It will be sent to competent assessors, aged residential care managers and DHBs. We are also going to publish it on our website and link to it from the *interRAI Informer*.

interRAI out and about



Answering questions after presenting to the Health Services Research Centre, School of Government, Victoria University: Jason Theobald, Vij Kooyela and Michele McCreadie (left to right)



Before talking to the Canterbury Clinical Network



interRAI data – Are you making the most of it in your practice? Presentation to Midland region physiotherapists by Lynda Wheeler

Upcoming dates

- Vij Kooyela and Jason Theobald will be speaking on Improving health care through interRAI data at **Changing societies: Measuring people and places in transition, New Zealand's Population Conference, 24/25 July 2017, Christchurch**
- **Drop in interRAI clinic and exhibition stand** at the Selwyn Foundation's 2017 Gerontology Nurses' Conference, 24 August 2017, Auckland
- **interRAI exhibition stand** at the NZACA Conference, 5-7 September 2017, Rotorua



The interRAI Education and Support team at a recent team day

Contact and unsubscribe

If you have anything you would like to contribute to this newsletter, or if you have ideas for items we should cover, please let us know at interRAI@dhbss.health.nz

To subscribe or unsubscribe, please also email us at interRAI@dhbss.health.nz