



interRAI Informer

Your update on interRAI in New Zealand

Issue 5: September 2016

Welcome to the regular news updates for the health care sector about interRAI in New Zealand. This newsletter aims to provide an opportunity to share information in a common language, across many platforms, for the development of services that lead to improved health outcomes.

If you have anything you would like to contribute to this newsletter or ideas for items we should cover, please let us know: interRAI@dhbss.health.nz

New interRAI acute care assessment tools to be launched next year

interRAI International is set to launch new suite of interRAI tools for acute care assessment across the hospital care continuum at a conference in February 2017.

The Global Acute Care Excellence Forum, to be held on 20-21 February 2017 in Brisbane, will bring together international experts who are at the forefront of hospital system redesign, to best respond to these challenges. The overall theme of ACE 2017 is ensuring safe passage for frail and vulnerable patients across the hospital continuum.

A new set of integrated hospital assessment systems for functional and psychosocial issues will be launched, encompassing the emergency department, acute care nursing, comprehensive geriatric assessment and post-acute care and rehabilitation.

Organisers of the event described the development and launch of the tools as exciting and an event not to be missed.

“Over the past 5 years, the interRAI research collaboration has developed and extensively tested a group of new assessment systems which support assessment, care planning, and quality improvement across the entire hospital continuum, from the emergency department (the interRAI ED), acute care (interRAI AC) to post-acute care and rehabilitation (interRAI PAC-Rehab).

“Additional tools include brief screeners (the interRAI ED screener and interRAI Emergency Screener for Psychiatry (ESP)). Two in-depth systems focus on comprehensive geriatric assessment (interRAI AC-CGA) and mental health (interRAI MH). These systems share clinical observations, scales and screeners, enabling them to be used to support clinical care across the entire hospital continuum.

“Of particular interest is the new interRAI Acute Care, designed to support the acute nursing admission process. With less than 60 observations, it is vastly shorter than most existing hospital systems, which often exceed 300 items. In spite of its brevity, it captures problems (delirium, dementia) and identifies risks (pressure ulcer, falls) with the same level of precision as traditional screeners. This system promises to transform the nurse assessment process. It will feed valuable information to the entire multi-disciplinary team.”

The Forum will include systems demonstrations, and consider training and implementation challenges.

The deadline for submitting abstracts for the forum has now been extended until 4 October 2016.

See more at: <http://event.icebergevents.com.au/ace-forum2017/>

Post Project Review of the Comprehensive Clinical Assessment (interRAI) in ARC (2011-2015) Project

Evaluation Consult, an independent and experienced Wellington-based firm, is on track to complete the feedback process for the Post Project Review report including lessons learned and recommendations for the future.

The report will be provided for the interRAI Governance Board at their October meeting. The report is planned to be published on the interRAI NZ website in December.

2016 Software Upgrade – what you need to know

UPGRADE DATES

FROM 5PM, FRIDAY 28 OCTOBER

Auckland
Counties Manukau
Waitemata
Northland
Canterbury
South Canterbury
West Coast
Southern
Nelson Marlborough

FROM 5PM, FRIDAY 4 NOVEMBER

Bay of Plenty
Lakes
Tairāwhiti
Taranaki
Waikato
Capital and Coast
Hawke's Bay
Hutt Valley
Mid Central
Wairarapa
Whanganui

Important things to note:

- interRAI ***will not be available*** while the upgrade is being completed. The service desk will send out a notice when the upgrade is taking place and when it is complete.
- Please make best efforts to ***ensure that all draft assessments are finished and marked complete before 5pm*** on the day of your region's upgrade.
- ***LONG TERM CARE FACILITIES*** – please make special note of the information provided regarding the ***facility/agency identifier***.

UNDERSTANDING THE CHANGES

Please read all the information for full details of new features and changes to the software.

For **Aged Residential Care facilities**, please read [the upgrade information carefully](#).

For **DHBs**, TAS Educators, DHB Lead Practitioners and NASCs without a Lead Practitioner have now all been taken through the planned software upgrade changes – particularly noting the new outcome measures for home and community care assessors. You can also find [a checklist to prepare for the upgrade here](#).

WHERE CAN YOU GET HELP?

If you have any queries please contact your service desk.

For South Island, Auckland and Northland: phone **(03) 378 6555**

For the rest of New Zealand:
Phone **(06) 753 7766**

All upgrade notices can be found on the website [here](#) and the 2016 software upgrade is also in the [News section](#)

Digital Certificates Expiring

interRAI Digital Certificates are due to expire shortly so local IT support teams will need to be aware of what to do to ensure continued access to secure internet connections for interRAI users.

Digital Certificates provide a secure connection to the national interRAI system and will **expire from the 2nd week of November**. Users will be required to **install a new certificate** across all devices you use for connecting to interRAI.

Without a valid Digital Certificate you will not be able to connect to the interRAI application.

Your new Digital Certificate is now available to install and you need to email the Service Desk to make it happen. Make sure you include your name, location and the organisation requiring the certificate. You will then be contacted with a link to the certificate and installation instructions.

Conference presentations

interRAI Services will be delivering a key note presentation at the Home and Community Health Association Conference 'Looking In Looking Out' in September. The presentation will focus on the power of interRAI data and how it can be used to improve services.

At the New Zealand Aged Care Conference 'Excellence in Care' in October, interRAI Services will also be leading a concurrent session covering interRAI 2016-17 data and an operators perspective of interRAI in an aged care facility.

If you are attending either of these conferences, come over and have a chat.

Improving Health Outcomes in Aged Residential Care

<http://www.health.govt.nz/publication/improving-outcomes-age-residential-care>

National integration of interRAI Education and Support Services

Implementation of model for a nationally integrated interRAI Education and Support Services will be completed by 1 October.

The final cohort of incumbent DHB Lead Practitioners and Systems Clinicians who are transitioning to TAS will start their new roles as Educators at the end of September.

We welcome Team Leader North Jacqueline Joseph and Educators Gabrielle Stent from Nelson Marlborough DHB, Karyn Foley from Hawkes Bay DHB, Sally Aydon from Capital and Coast DHB, Beverley Carter from Canterbury DHB, Beth Lee from Taranaki DHB, Karen Goymour from Whanganui DHB and Clare Ferrick from Wairarapa DHB.

Recruitment for any vacancies is also well underway.

Following one-off additional funding for three fixed term Educators to work specifically in Long Term Condition Facilities training, TAS has also appointed Shona Wilson, Leanne Whitteker and Teresa Jooste.

To assist DHBs in preparing for the changes to the new model, interRAI Services has put together a helpful guide (attached to this newsletter) outlining how they will be supported by the TAS managers and the team of Educators and Systems Clinicians located around the country.

Please note, this information is FOR DHBs ONLY. It is not relevant for Aged Residential Care facilities.

You can read this [guide for DHB managers on the website](#) under the **NEW** For DHB Managers section.

The website also provides details about [education services](#), information for those [training in interRAI](#), as well as a range of supports available for [competent assessors](#) in their work and to [maintain their competency](#). There is also other information available specifically for [managers](#).



Momentum Healthware contract renewed

Vice President of Momentum Healthware Rod Kammins visited Wellington recently and signed on the dotted line to renew their contract with the Ministry of Health.

Jill Lane, Director of Service Commissioning, signed the contract on behalf of the Ministry, for a further four years.

Left: Rod Kammins and Jill Lane signing the contract.

Sparking discussion about older people using interRAI data

The National interRAI Data Analysis and Reporting team has just embarked on a project to develop a national interRAI data visualisation tool, which will hopefully be up and running in a few months.

In the meantime, the Central Region DHBs wanted to get things going with a snapshot of interRAI data just for their region.

interRAI Services have developed a Central Region DHB infographic highlighting some key information obtained through interRAI assessments that can be used to start conversations by providers about the older people they care for.

The objectives of the infographic are to:

- Raise awareness of older people as seen through interRAI Home Care (HC) assessment
- Encourage a wide range of health professionals and service providers to start a conversation with an older person
- Help people to understand interRAI as something that can be used to tell a story (not just a repository of information for DHB funders, etc).

The infographic may also be of interest to other DHB regions and instigate discussion and requests for further use of interRAI data over time. We have attached the infographic for your interest, but please note that **the information is a snapshot in time and is only related to Home Care assessments undertaken in the Central Region DHBs in 2015.**

As this information changes constantly, the National interRAI Data Analysis team's new tool will be a more interactive method of providing up to date information for the sector.

interRAI NZ Governance Board

The Ministry of Health will be announcing the new Chair of the Governance Board shortly.

It is expected the Chair will take up their role from the October Board meeting.

Your feedback

If you have any comments or would like to contribute to this newsletter, or you would like to unsubscribe, please email:

interrai@dhbsharingservices.health.nz