



inside interRAI

Evaluations reminders sent in error

We have been dealing with a software issue which led to many assessors wrongly receiving emails that their evaluations are due. This has been ongoing since Friday, 9 February 2018.

We are working with Relias, the company who provides the AIS evaluations software, to resolve the issue. They plan to have it corrected by the end of this week.

If you have received an email reminder for evaluations that looks like it was sent in error please contact us at AISsupport@tas.health.nz

We apologise for this inconvenience.

How to tell whether your email reminder was sent in error

- Did you recently complete evaluations, and did not expect to complete evaluations again?
- Does your evaluation list look longer than usual?

If your answer to one or both questions is yes, email us at AISsupport@tas.health.nz before getting started on your evaluations.



Updated: National Standards for Home Care and Contact assessments

We have published new National Standards for Home Care and Contact assessments designed to help assessors. Like the National Standards for Long Term Care Facilities (LTCF), which were revised in 2017, these Standards are designed to make interRAI assessments easier and faster to complete, while still maintaining the quality of assessments and data.

Download the new standards from the interRAI website:

- [National Standards for Home Care assessments](#)
- [National Standards for Contact assessments](#)



Three attempts at evaluations

From February, competent assessors will have up three attempts to complete evaluation sets, as opposed to five attempts previously.

If you have been unsuccessful on your second attempt, complete and save your third attempt and then contact AISSupport@tas.health.nz who will arrange for an educator to review the evaluation and support you with your learning.

- [Read more about training and maintaining your interRAI competency on the interRAI website](#)

May 2018 Software upgrade

The next interRAI software upgrade is now scheduled for May 2018. Information on enhancements and timing will follow later in February 2018.

- [Regularly check the upgrade page on the interRAI website.](#)
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Effective care planning videos now available

In December 2017, Dr Michal Boyd gave a presentation about effective care planning and interRAI.

Dr Michal Boyd, who is Associate Professor Gerontology at Auckland University and a Nurse Practitioner, believes 20 page care plans don't cater for patients, or family's, needs. "Once written, beautiful 20 page care plans don't often get looked at again. How do we take them, and turn them into a daily, usable thing?"

Dr Boyd has provided and researched innovative care programmes for older people since the 1990s. She presented to a group of nurses from residential aged care facilities, policy officers and people interested in the health of older people, at TAS.

We have published videos of this talk on our website for everyone who could not be there. These videos will be of special interest for nurses and managers in aged residential care.

- [Watch all videos on the Effective Care Planning talk web page](#)

We are hiring: interRAI Educators – Auckland, Hamilton, Tauranga and/or Rotorua

We are seeking exceptional candidates with a passion for education and the health of older people to join our interRAI team. We have a total of three full time positions available across Auckland, Hamilton, Tauranga and/or Rotorua.

As an interRAI Educator you will work with and support our main stakeholders; DHBs, their Needs Assessment services, Home and Community Support Services and Aged Residential Care providers, to use the interRAI assessment and understand the data the assessment generates.

- Keen to learn more? [Read the full advertisement and download the job description on the TAS website.](#)

Applications close on **Friday 16 February 2018.**



Evaluation support

Contact AISsupport@tas.health.nz

interRAI Software Support

Southern and Northern DHB regions (CDHB)

Ring: 03 378 6555

Email: interRAIservicedesk@cdhb.govt.nz

Central and Midland DHB regions (TDHB)

Ring: 06 753 7766

Email: IT.servicedesk@tdhb.org.nz

Contact Us

Ring: 0800 10 80 44 • Email: interRAI@tas.health.nz

To book a course visit our website at: www.interrai.co.nz/register-for-training

New on interRAI.co.nz

- [Updated Home Care and Contact Assessments National Standards](#)
- [April 2018 Software Upgrade](#)
- [interRAI training venues in the North Island](#)
- [interRAI training venues in the South Island](#)

Upcoming Dates

- General Manager interRAI Services Michele McCreddie will speak at Age Concern's conference "Age Concerns Everyone", 16-18 April 2018 in Wellington. Contact [Age Concern](#) for more information and to register.

To see upcoming training dates, and to request interRAI training, visit our website at www.interrai.co.nz/register-for-training



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