



inside interRAI

Documentation released for the September 2018 Software Upgrade

The September 2018 major upgrade of the interRAI Software System will have visual and process changes, including new outcome scales. We are also making it optional to enter some of the details in the medications section of the interRAI MDS/Assessments, which could greatly reduce the time and effort assessments take.

- Download user guides for all process changes from the [Software Upgrade page on the interRAI NZ website](#).

What you need to know

The dates for the interRAI software upgrade are:

- 21 September 2018 (Taranaki Host Site) after 5pm
- 28 September 2018 (Canterbury Host Site) after 5pm

interRAI will **not be available** while the upgrade is being completed. The service desk will send out a notice when the upgrade is occurring and when it is complete.

All draft assessments must be **finished and marked complete** and all client records must be **checked in** before 5pm on the day of your region's upgrade. This is to avoid any loss of data.

Use the user guide to familiarise yourselves with all changes, especially Ethnicity.

Visit the [Software Upgrade page on the interRAI NZ website](#) for a complete list of changes, user guides and more documentation.



Removing names from waiting lists

We are starting to remove named nurses from our waiting list for Long Term Care Facilities training after two separate offers of training have been declined.

In each case, we will advise the facility of the removal from the waiting list and advise them to re-register their interest through our website when their nurse is ready to be released for training.

This policy is aimed at improving efficiency and making our processes fairer for everyone.



Do you record height and weight?

Older adults have an increased risk of mortality associated with undernutrition and a low BMI. By recording height and weight in the interRAI software you can make sure that undernutrition is recognised.

In the interRAI assessments (HC and LTCF) the fields K1a and b can be completed to produce the BMI outcome measure. The calculated BMI can trigger the Undernutrition CAP.

We have added more information, including exceptions, to the interRAI NZ website at www.interrai.co.nz/help/coding-help/oral-and-nutritional-status

New User Access Forms

We have updated the interRAI User Access Forms.

The new forms clarify the type of access you or your interRAI user should request according to your roles.

Please note these forms replace all existing forms currently in use, including those that may have been branded by your organisation. Only new updated forms will be accepted from now.

Previous versions of these forms, forms not completed in full or forms not legible will be

returned unprocessed. Please note this could delay confirmation of training dates, or registration and the ability to complete assessments.

For all new access, modification of access, or deactivations please contact interrai@tas.health.nz for an updated User Access Form.

Home Care trainees: Why have a buddy?

Community based interRAI trainees need a buddy to complete their first assessment. A colleague can act as the buddy.

The buddy's role is to:

- Help the trainee understand how to complete the administrative tasks involved in a home based assessment, for example booking a car, recording destination and visit time, and which documentation to provide for the older person
- Ensure the trainee understands how the check-in check-out application works in the person's home
- Offer support to complete the assessment in the client's home
- Offer advice to the trainee about how to use the assessment outcome scores and CAPs in relation to the services available in the local area.

Moving to one host site

We are working towards a single site to host interRAI software.

The aim is to provide an improved service with increased efficiency and ease of access to information and support.

The impact on users of interRAI software is expected to be minimal.



help & support
<http://www.interrai.co.nz>

Evaluation support

Contact AISsupport@tas.health.nz

interRAI Software Support

Southern and Northern DHB regions (CDHB)

Ring: 03 378 6555

Email: interRAIservicedesk@cdhb.govt.nz

Central and Midland DHB regions (TDHB)

Ring: 06 753 7766

Email: IT.servicedesk@tdhb.org.nz

Contact Us

Ring: 0800 10 80 44 • Email: interRAI@tas.health.nz

To book a course visit our website at: www.interrai.co.nz/register-for-training

New on interRAI.co.nz

- [Future Direction 2018-2021 interRAI NZ Strategic Direction](#)
- [Infographics on Māori equity](#)
- [National quality indicator reports](#)
- [interRAI NZ Governance Board June 2018 meeting minutes](#)
- [Software User Group meeting minutes for April, May and July 2018](#)
- [Coding help - Oral and nutritional status: Recording weight and height](#)

Upcoming Dates

- **11-13 September 2018 in Auckland:** See us at our stand at the NZACA Conference 2018.
- **19-21 September 2018 in Auckland:** interRAI Educators Karyn Foley and Karen Goymour present the interRAI Palliative Care assessment at the Hospice NZ Palliative Care Conference.
- **21 and 28 September 2018:** interRAI software upgrade
- **Note corrected date! 10 October in Dunedin:** *Integrating interRAI in your facility* workshop
- **Note corrected date! 11 October in Invercargill:** *Integrating interRAI in your facility* workshop
- **25-27 October in Auckland:** Data Analyst Michelle Liu talks about what interRAI can tell us about people living with dementia at the 2018 Alzheimers NZ conference.
- **5-6 November 2018 in Hamilton:** Visit our stand and hear General Manager interRAI Services Michele McCreadie speak at the NZNO Section of Gerontology Nursing Conference on Monday 5 November at 9.30am. interRAI Educator Ashleigh Wiley will present on the Meihana Model on Monday at 11.05am.
- **19-21 November 2018 in Wellington:** Visit us at our stand at the Health Informatics New Zealand Conference. GM interRAI Services Michele McCreadie presents *Where interRAI Data Comes Alive* on day 2 and interRAI Educator Gabrielle Stent talks about *Embedding interRAI as a Patient Management System* on day 3.

To join our [Integrating interRAI workshops](#) contact John McDougall (NZACA) at john@nzaca.org.nz



Stay informed about software upgrades

Check www.interRAI.co.nz/news/software-upgrade and sign up for upgrade emails at eepurl.com/c-5zTL

Keen to read more from us?

We recommend our other newsletter, the interRAI Informer,
with general news about interRAI New Zealand.

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