



inside interRAI

Season's greetings

This is our last issue of *inside interRAI* for this year.

The interRAI Services team wishes you all a safe and happy festive season. Thank you for all your work and support in 2017. We are looking forward to working with you in 2018.



interRAI office closing over the holidays

interRAI Services are closed between **23 December 2017 and 2 January 2018**. During this period you can access the following support:

For help completing an interRAI assessment

- Check the interRAI New Zealand website at www.interrai.co.nz/help
- In AIS Online, read Mastering the RAI at central.aissystems.com

For password resets and technical support

- Call the host sites at 0800 10 80 44

- Please be advised that over the Christmas and New Year public holidays, technical support for interRAI will be reduced

To register for training

- You can register your interest in training via the interRAI website at www.interrai.co.nz/training

interRAI trainees: Does the break fall into your 8-week training period?

We have you covered with a 2-week extension. Note, this only applies to trainees within their 8-week period.

Any questions, contact us at interRAI@tas.health.nz



AIS unavailable on 1-2 February 2018

AIS, the interRAI online evaluations system, will go through its annual upgrade on 1-2 February 2018.

Please note the following:

- **There is no access to the online evaluations account on 1 and 2 February 2018.**
- **Current trainees** (or trainees starting before 1 January 2018) must complete all evaluations by 30 January 2018.
- **Trainees starting in January 2018** must not start any evaluations until 3 February 2018.
- **Assessors with due dates in January 2018** must complete evaluations before 30 January 2018.



Software upgrade scheduled for April 2018

Planning for the first of two interRAI Software upgrades is well underway with target dates of **20 April 2018** (host site at Taranaki DHB) and **27 April 2018** (Canterbury DHB).

As in previous years the upgrade will be held with each host site completing the upgrade on alternative weekends.

This upgrade will have six new enhancements relating to assessments. All

enhancements will be tested over the coming months to make sure we are ready by April.

Closer to the upgrade we will provide all relevant information about changes. So keep your eyes out over the coming months, especially on the interRAI website.

Contact us at interRAI@tas.health.nz with any questions.



AIS rebranding as Relias

AIS has been bought by Relias, a US-based software company. AIS is in the process of rebranding as Relias, and we expect to see the branding change some time in 2018.



Reminder: Getting your security certificate loaded before training

interRAI trainees need to have their security certificate loaded onto their computer before they attend training.



help & support
<http://www.interrai.co.nz>

Evaluation support

Contact AISsupport@tas.health.nz

interRAI Software Support

Southern and Northern DHB regions (CDHB)

Ring: 03 378 6555

Email: interRAIservicedesk@cdhb.govt.nz

Central and Midland DHB regions (TDHB)

Ring: 06 753 7766

Email: IT.servicedesk@tdhb.org.nz

Contact Us

Ring: 0800 10 80 44 • Email: interrai@tas.health.nz

To book a course visit our website at: www.interrai.co.nz/register-for-training

New on interRAI.co.nz

Factsheets

- Factsheet: [Finding interRAI competency certificates in AIS](#)
- Factsheet: [How to code MDS item L1 using NZ pressure injury definitions](#)
- Factsheet: [How to code section A8 Reason for Assessment](#)
- [National Standards for Contact Assessments](#)
- [National Standards for Home Care assessments](#)

Minutes

- [interRAI Governance Board meeting minutes - 8 August 2017](#)
- [Software User Group minutes - meetings on 17 August and 20 July 2017](#)

Media releases

- [Media release: Carers of loved ones with dementia](#)
- [Media release: Kiwis urgend to prepare for old age](#)

Upcoming dates

interRAI Services closed 23 December 2017-2 January 2018.



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