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**Notice 2016 upgrade of national interRAI system # 6**

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Date: 07/10/2016

From: Andrew Downes (National interRAI Service Manager)

To: Staff from DHBs and their associated contracted community service providers that use and support interRAI  
Staff from Residential Care Facilities that use and support interRAI  
interRAI System Clinicians and Lead Practitioners  
National interRAI Training Service  
DHB/NGO/Residential Care ICT staff that support interRAI

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**Background and purpose of this notice:**

The national interRAI software service completes an upgrade annually to accommodate updates to interRAI assessment tools and enhancements requested by projects/user groups. The purpose of this notice is to:



1. Provide DHB/NGO/PHO ICT staff that support **the mobile ‘check in check out’ function for Home Care based assessments** enough notice to enable local technical upgrade plans to be developed in conjunction with the local clinical services. **(This section does not apply to residential care staff).**
  - a. A number of organisations have successfully participated in the mock go live period that has run from 30<sup>th</sup> August till 07/10/2016
  - b. To continue with other work related to this upgrade, the Canterbury and Taranaki TEST systems will be **unavailable** during the week of **10<sup>th</sup> October** and should be available again during the week of 17<sup>th</sup> October.
  - c. The weekly conference calls for technical support staff are every Tuesday between 2.00pm and 2.30pm. The number will be: 083032 pin 166246 (follow prompts). The **last** call will occur on 11<sup>th</sup> October.
2. We will aim to finally confirm the upgrade dates during the week of 17<sup>th</sup> October

## Planned Upgrade dates

For all services/providers in the lower and middle part of the North Island (the Central/Midland region DHB areas), the planned date is **Friday evening Friday 4<sup>th</sup> November**. (upgrade will occur after 5.00pm).

Taranaki DHB host	Services/providers associated with the following DHBs
Midland 	Bay of Plenty Lakes Tairāwhiti Taranaki Waikato
Central 	Capital and Coast Hawke's Bay Hutt Valley Mid Central Wairarapa Whanganui

For all services/providers in the South Island and northern part of the North Island ie Auckland area and further north, (the Northern/Southern region DHB areas), the planned date is **Friday evening 28<sup>th</sup> October** (upgrade will occur after 5.00pm).

Canterbury DHB host	Services/providers associated with the following DHBs
Northern 	Auckland Counties Manukau Waitemata Northland
Southern 	Canterbury South Canterbury West Coast Southern Nelson Marlborough

**Overall planned schedule – if dates change notifications will be provided**

<b>Task</b>	<b>Planned date</b>	<b>Responsibility</b>	<b>comments</b>
Final testing of release and testing upgrade procedures/documentation	Monday August 22 <sup>nd</sup>	National Software Service	Complete
Upgrade of TRAINING	Friday 26 <sup>th</sup> August	National Software Service	Completed
TEST upgrade and local packaging against host TEST systems (home care check in check out only)		DHBs and contracted providers	Completed
Taranaki and Canterbury TEST systems unavailable for testing	Week of 10 <sup>th</sup> October	National Software Service	In progress
Production upgrade of national host – (Canterbury DHB site)	28/10/2016 (upgrade starts after 5.00pm)	National Software Service	All those organisations in the South Island and northern part of the North Island ie Auckland area and further north.
Production upgrade of national host – (Taranaki DHB site)	04/11/2016 (upgrade starts after 5.00pm)	National Software Service	All those organisations in the lower and middle part of the North Island.
Post implementation support	One week after each upgrade	Host and local DHB/NGO ICT staff	This item is mainly focussed around the support for mobile devices that use the check in check out function.