
Notice 2016 upgrade of national interRAI system # 4

Date: 02/09/2016

From: Andrew Downes (National interRAI Service Manager)

To: Staff from DHBs and their associated contracted community service providers that use and support interRAI
Staff from Residential Care Facilities that use and support interRAI
interRAI System Clinicians and Lead Practitioners
National interRAI Training Service
DHB/NGO/Residential Care ICT staff that support interRAI



Background and purpose of this notice:

The national interRAI software service completes an upgrade annually to accommodate updates to interRAI assessment tools and enhancements requested by projects/user groups. The purpose of this notice is to:



1. Provide DHB/NGO/PHO ICT staff that support **the mobile ‘check in check out’ function for Home Care based assessments** enough notice to enable local technical upgrade plans to be developed in conjunction with the local clinical services. **(This section does not apply to residential care staff).**
 - a. We are now in phase 1 of the mock go live, if DHB/NGO/PHO wish to participate in the mock go live they should be installing and synchronising a device for testing
 - b. The normal weekly conference calls for technical support staff are every Tuesday between 2.00pm and 2.30pm. The number will be: 083032 pin 166246 (follow prompts)
 - c. We anticipate being able to commence phase 2 of the mock go live shortly after September 15th

Planned Upgrade dates

For all services/providers in the lower and middle part of the North Island (the Central/Midland region DHB areas), the planned date is **Friday evening Friday 4th November**. (upgrade will occur after 5.00pm).

Taranaki DHB host	Services/providers associated with the following DHBs
Midland 	Bay of Plenty Lakes Tairāwhiti Taranaki Waikato
Central 	Capital and Coast Hawke's Bay Hutt Valley Mid Central Wairarapa Whanganui

For all services/providers in the South Island and northern part of the North Island ie Auckland area and further north, (the Northern/Southern region DHB areas), the planned date is **Friday evening 28th October** (upgrade will occur after 5.00pm).

Canterbury DHB host	Services/providers associated with the following DHBs
Northern 	Auckland Counties Manukau Waitemata Northland
Southern 	Canterbury South Canterbury West Coast Southern Nelson Marlborough

Important notice for all services and their ICT support staff that use the mobile ‘check in check out’ module (this section does not apply to Residential Care Facilities).

1. The same process will be followed for every previous upgrade. The host sites (Canterbury DHB and Taranaki DHB) will release an upgrade pack and make their respective TEST systems available to customer organisations for a two – three week test window. This pack will also include an example test script for testing mobile devices.
2. This two/three week period will enable ICT staff and lead practitioners/systems clinicians at customer sites to
 - a. Test the upgrade for laptops that use the ‘check in check out’ function and also any devices that are using the data warehouse – ie complete a ‘mock go live’ with one device.
 - b. Prepare any local packaging/deployment.
3. You are advised to install a test laptop now at v127.0014 for testing. You will be able to synchronise the device at v127.0014 up until September 14th.
4. **During the test window please do not try and upgrade a device to the new version without first having synchronised it at v127.0014. If in doubt please contact Andrew Downes 027 501 0397.**

Overall planned schedule – if dates change notifications will be provided

Task	Planned date	Responsibility	comments
Final testing of release and testing upgrade procedures/documentation	Monday August 22 nd	National Software Service	Complete
Upgrade of TRAINING	Friday 26 th August	National Software Service	Complete.
TEST upgrade and local packaging against host TEST systems (home care check in check out only)	From 30/08/2016 till 15/09/2016 (TDHB host site) From 30/08/2016 till 15/09/2016 (CDHB host site)	DHBs and contracted providers	In progress
Production upgrade of national host – (Canterbury DHB site)	28/10/2016 (upgrade starts after 5.00pm)	National Software Service	All those organisations in the South Island and northern part of the North Island ie Auckland area and further north.
Production upgrade of national host – (Taranaki DHB site)	04/11/2016 (upgrade starts after 5.00pm)	National Software Service	All those organisations in the lower and middle part of the North Island.
Post implementation support	One week after each upgrade	Host and local DHB/NGO ICT staff	This item is mainly focussed around the support for mobile devices that use the check in check out function.