



Welcome and introduction to the interRAI Quality Indicators Learning Package

Module 1 interRAI Quality Indicators in Aged Residential Care



Introduction to the Learning Package

Welcome to the learning package about interRAI Quality Indicators for Aged Residential Care derived from the interRAI Long Term Care Facilities (LTCF) Assessment.

These modules are designed to provide self-paced learning to support aged care facilities and other users to interpret the Quarterly Reports about interRAI Quality Indicators.

The modules cover the following topics:

- 1) Welcome and introduction (5 slides)
- 2) About interRAI Quality Indicators (5 slides)
- 3) How interRAI Quality Indicators work (4 slides)
- 4) Interpreting your Quality Indicators report (8 slides)

Who can see what

- ✓ National anonymous aggregated reports may be visible to all
- ✓ The interRAI NZ Governance Board and DHBs see national, regional and DHB aggregated reports
- ✓ Each facility sees its own quality indicators, compared to national average (of comparable levels of care).
- ✓ We share reports through a secure electronic log in system (Connex)
- ✓ Large providers see the quality indicators for all their named facilities across DHBs (Connex)

The data in the report

All data provided in the interRAI Quality Indicators reports comes **from the facilities themselves**. The information is **automatically collected** when nurses assess their residents in order to inform their individual care plan.

The resident's information is **anonymous**.

All reports are **divided** into separate levels of care

Reporting by 'level of care' categories will **change over time** to reporting by 'clinical characteristics' (risk adjustment)

At first: The introductory roll out

We expect a period of time where users get to understand their interRAI Quality Indicators and that:

- Providers will use this information to **reflect on the care they provide**
- Providers will **measure the effects** of their quality improvement initiatives through the reports
- Positive New Zealand examples of care will be **promoted**
- Positive news and case studies of quality care will be **shared**.

Acknowledgements

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The interRAI Quality Indicators Project has benefitted from the advice of representatives from:

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- Ministry of Health; Policy, Service Purchasing, HealthCERT, The Office of the Chief Nurse and the Chief Clinical Advisor
- New Zealand Health Quality & Safety Commission
- New Zealand Council of Christian Social Services
- DHB Health of Older People Steering Group
- Joint ARC Steering Group
- interRAI Services team at TAS
- University of Waterloo, Canada
- interRAI international www.interrai.org