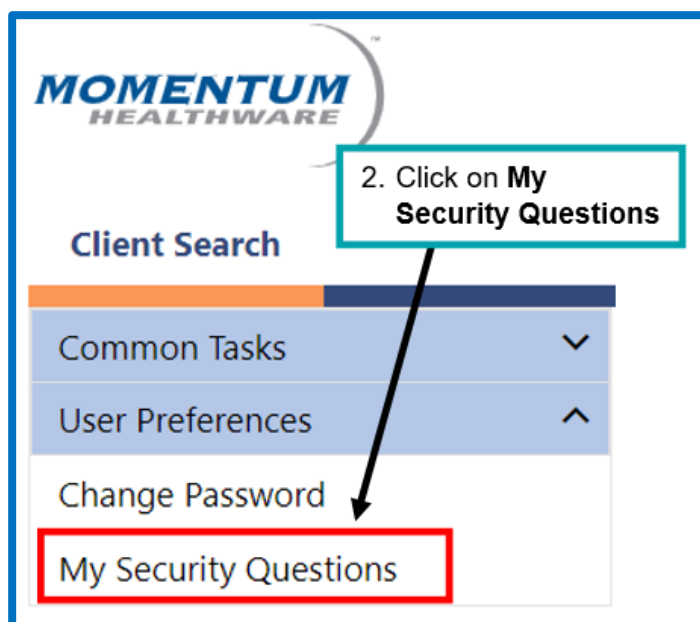
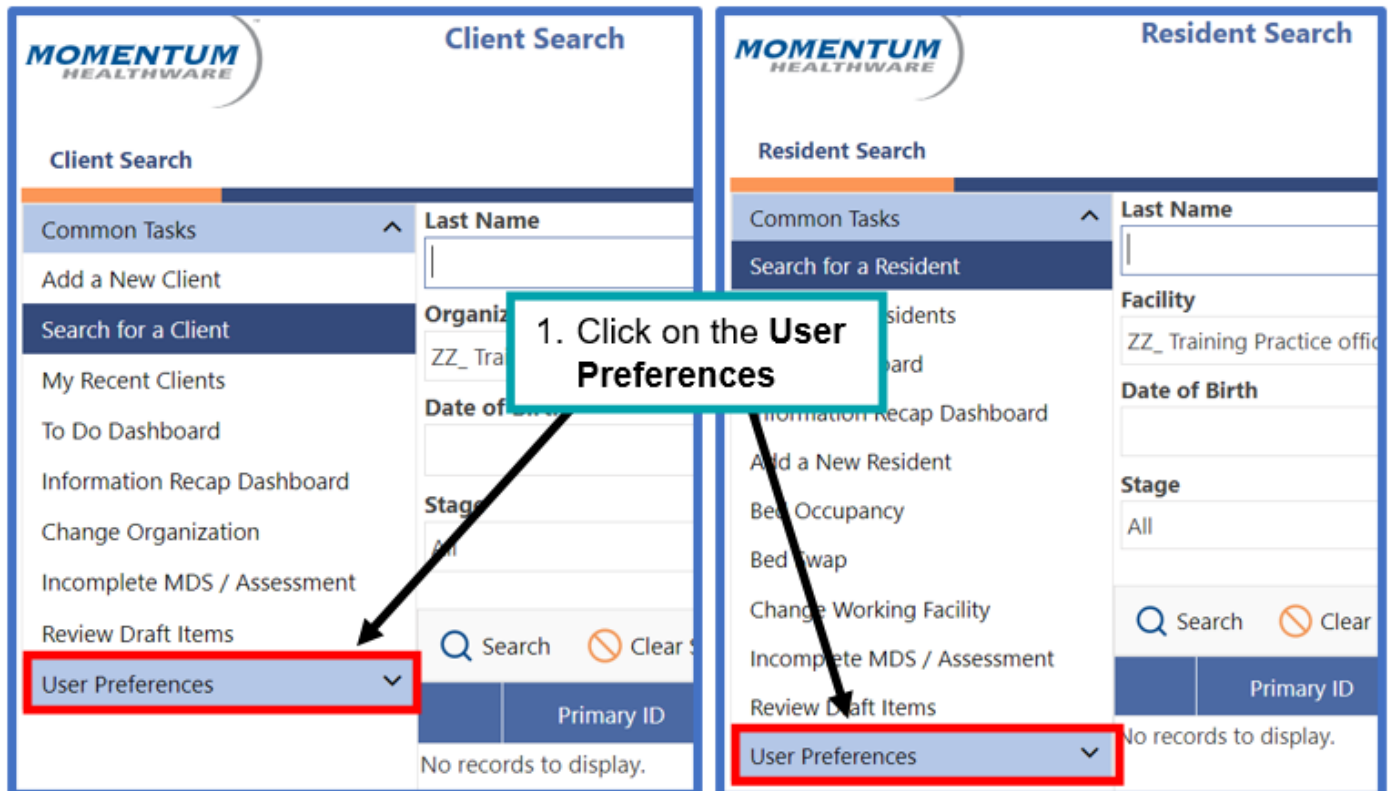


## Changing or adding security questions in Momentum

Security questions are used to complete a password self-reset, and to verify your identity when calling the interRAI Software Help Desk. Security questions can be changed by going to the User Preferences menu. This menu is found on the Client Search or Resident Search screens.



**MOMENTUM HEALTHWARE** Enter Password

Client Search Enter Password

Common Tasks  **Reset Questions**

User Preferences

You must enter your password before you can edit your Security Questions

User ID: tonitest2

Password: .....

3. Enter your current password in the **Password** field provided

4. Click on **Reset Questions**

**MOMENTUM HEALTHWARE** My Security Questions

Client Search My Security Questions

Common Tasks  Save & Return

User Preferences

Change Password

My Security Questions

User ID: tonitest2

Question: In what city or town was your first job?( Answer should be a minimum of 6 characters and is case-sensitive.)

Answer: In what city or town was your first job?( Answer should be a minimum of 6 characters and is case-sensitive.)

How old were you when you learnt to drive?( spelt in letters)? (Answer should be a minimum of 6 characters and is case-sensitive.)

Question: In what city or town did you have your honeymoon?( Answer should be a minimum of 6 characters and is case-sensitive.)

Answer: In what city or town does your nearest sibling live?( Answer should be a minimum of 6 characters and is case-sensitive.)

Question: What country did you travel to for your first overseas holiday? (Answer should be a minimum of 6 characters and is case-sensitive.)

Answer:

5. Click on the drop-down for each question, choose your three security questions and enter the corresponding answers

All your answers must be **six or more characters**.

User ID: tonitest2

Question: In what city or town does your nearest sibling live?( Answer should be a minimum of 6 characters and is case-sensitive.)

Answer: Rotorua

Show answer

6. You can display the answers if you wish by ticking the **Show Answer** box

Question: What is your favourite flower? (Answer should be a minimum of 6 characters and is case-sensitive.)

Answer: Daffodil

Show answer

**MOMENTUM HEALTHWARE** My Security Questions

Client Search My Security Questions

Common Tasks  Save & Return

User ID: tonitest2

**Question:** In what city or town does your nearest sibling live?( Answer should be a minimum of 6 characters and is case-sensitive.)  
**Answer:** Rotorua  
 Show answer

**Question:** What is your favourite flower? (Answer should be a minimum of 6 characters and is case-sensitive.)  
**Answer:** Daffodil  
 Show answer

**Question:** What is your lucky number? (spelt in letters)? (Answer should be a minimum of 6 characters and is case-sensitive.)  
**Answer:** Twenty one  
 Show answer

Your new security question selection has been saved to your account.

## Any questions?

If you have any questions, please contact [interRAI@tas.health.nz](mailto:interRAI@tas.health.nz)